# Johan Torgeby

President and CEO

#### This is SEB



400,000

small and mediumsized companies 4 million

private individuals

75

per cent corporate exposure <sup>1</sup>

3,600

SEK bn balance sheet

17,500

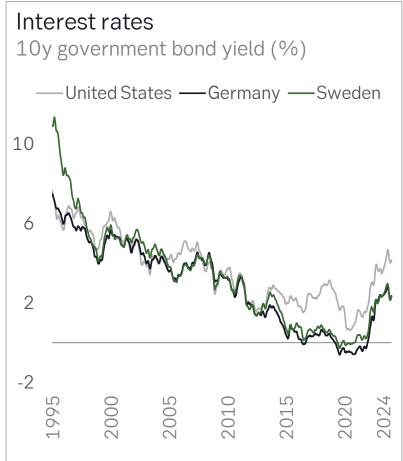
employees

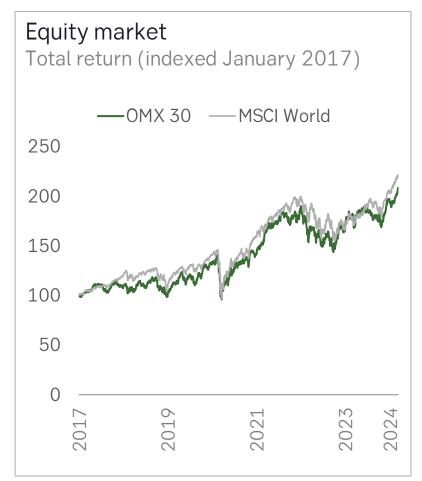




# The economic environment is approaching normalisation









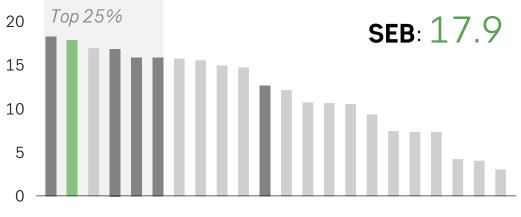


# Financial strength enables us to build for the future



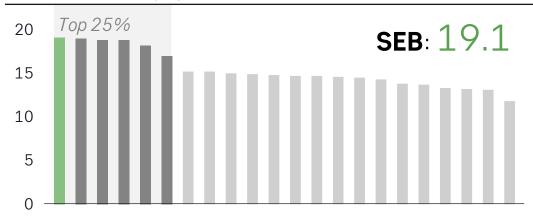
#### Profitability

Return on equity <sup>1</sup>, 2023 (%)



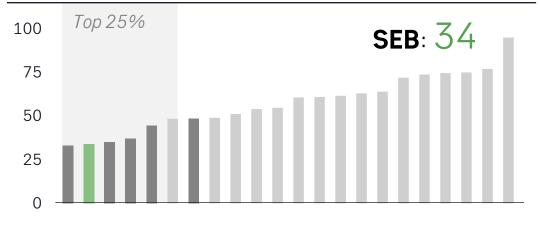
#### Capital strength

CET1 ratio, 2023 (%)



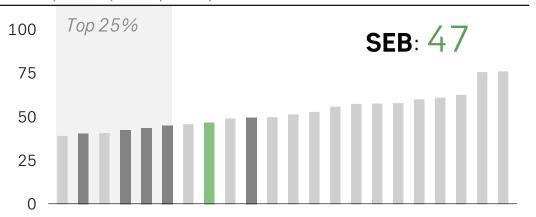
#### Cost efficiency

Cost to income ratio, 2023 (%)



#### Funding cost

CDS spread, (basis points), 12 March 2024

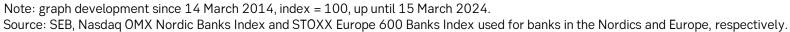


Note: peers: ABN AMRO, Bank of America, Barclays, BNP Paribas, Citigroup, Commerzbank, Danske Bank, DNB, Goldman Sachs, Handelsbanken, HSBC, ING, JP Morgan, KBC, Lloyds Bank, Morgan Stanley, Nordea, SEB, Société Générale, Swedbank and UBS. <sup>1</sup> Return on equity excluding items affecting comparability. Return on tangible equity for Lloyds Bank, HSBC, BNP Paribas, Barclays and Deutsche Bank.



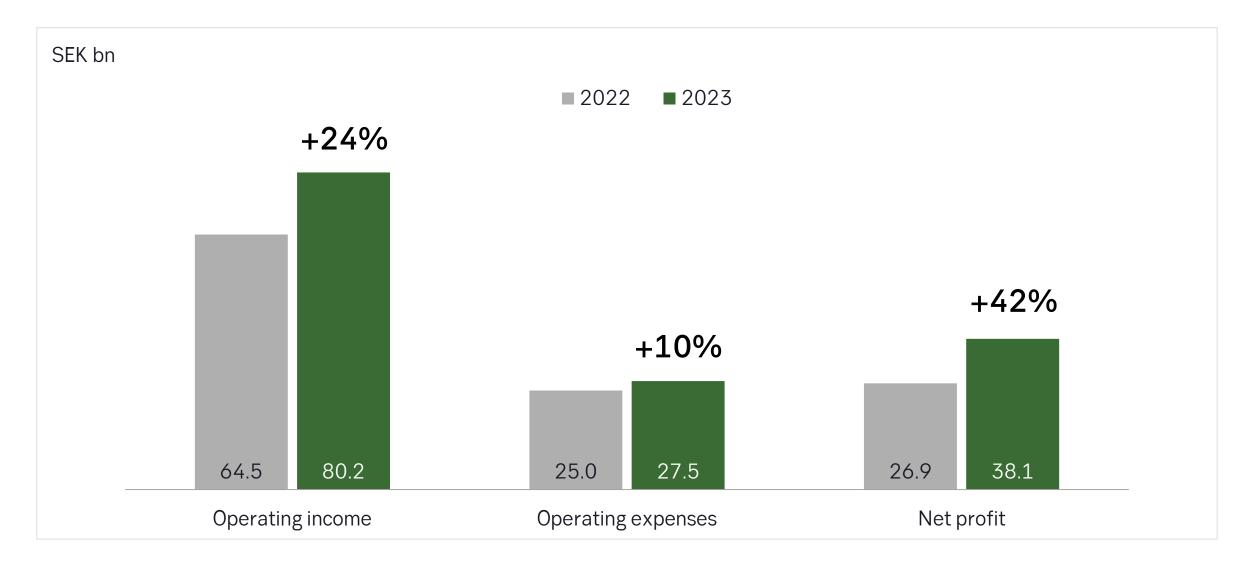
#### SEB's total shareholder return over time





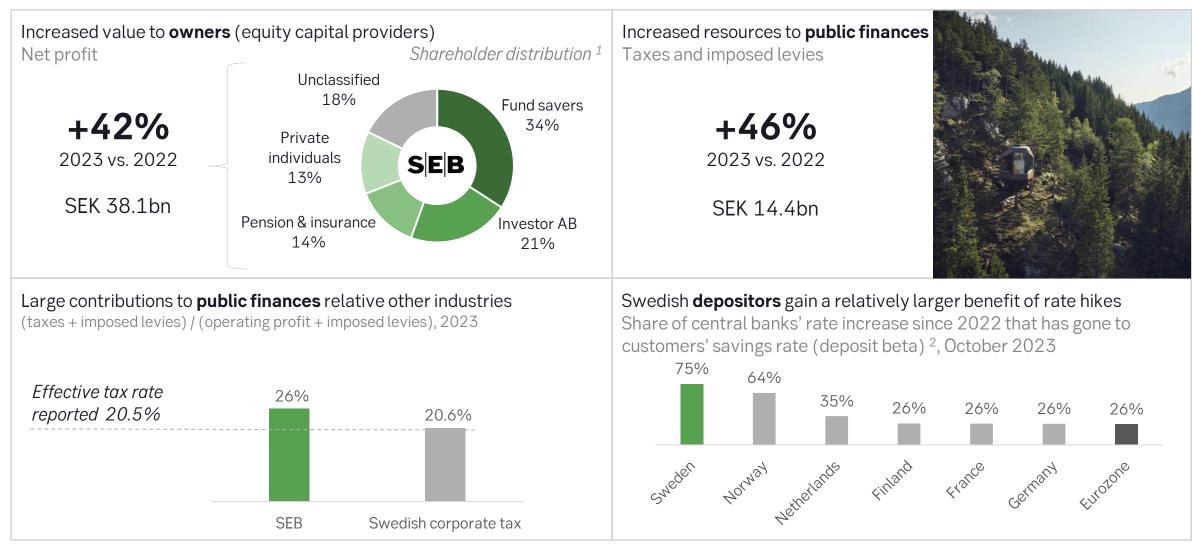


#### Financial results 2023





# Perspectives on how we contribute financially to society

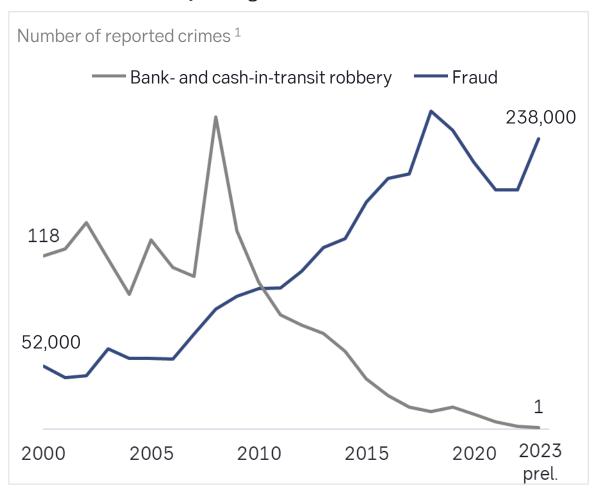


Source: <sup>1</sup> Modular Finance. <sup>2</sup> ECB, Kepler Cheuvreux estimates.



# Crime rates are increasing in society...

#### Criminals constantly change their methods



Fraud is one of Sweden's major societal problems

#### SEK 100-150bn

Annual turnover of the criminal economy <sup>2</sup>

#### SEK 5.8bn

Profits generated through fraud in 2022<sup>3</sup>

#### Nearly every third person

who was reasonably suspected of some form of firearm violence was also involved in some form of fraud between 2018-2021 <sup>4</sup>





### ... and we all need to take action together

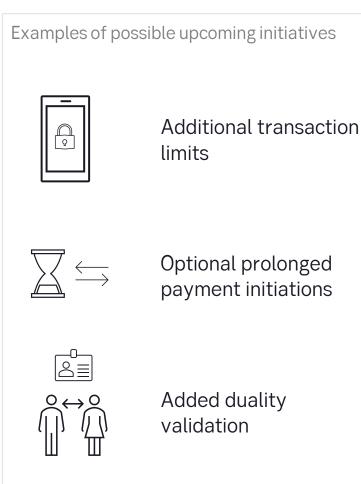
#### SEB has responded...

Examples of actions to prevent fraud

- Protection against impersonators <sup>1</sup>
- Digital limits and warnings
- Anti-fraud campaigns
- Contact centre support for victims



... and we continue our efforts...



... together with our industry colleagues







# Together we take responsibility

- Hang up the phone if the call feels strange and do not act on prompts in unexpected text messages
- Do not log in with your digipass or BankID on someone else's request
- Do not click on links in text messages and do not call unknown phone numbers on someone else's request
- The bank does not call to ask you to log in or provide personal information

Be reasonably suspicious - it's easy to be hard to deceive



Source: Svårlurad.se

# Our 2030 strategy stands strong with our customers at the centre

Acceleration



We continue to **build on existing strengths** with
extra focus and resources



Change



We evaluate the need of strategic change within already established areas



Partnerships



We ensure that SEB's offering continues to be competitive through partnerships and collaborations



Efficiency

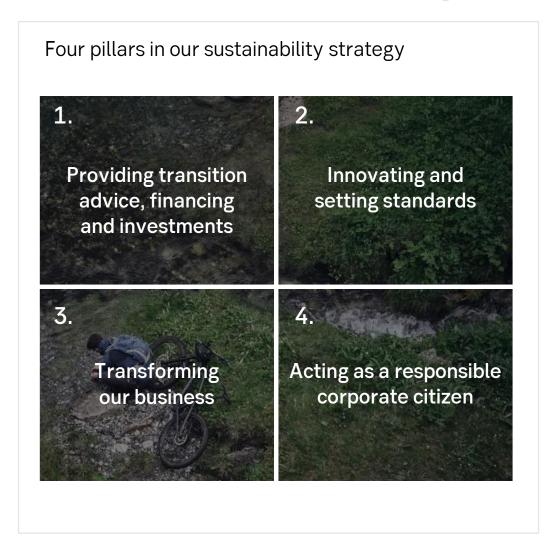


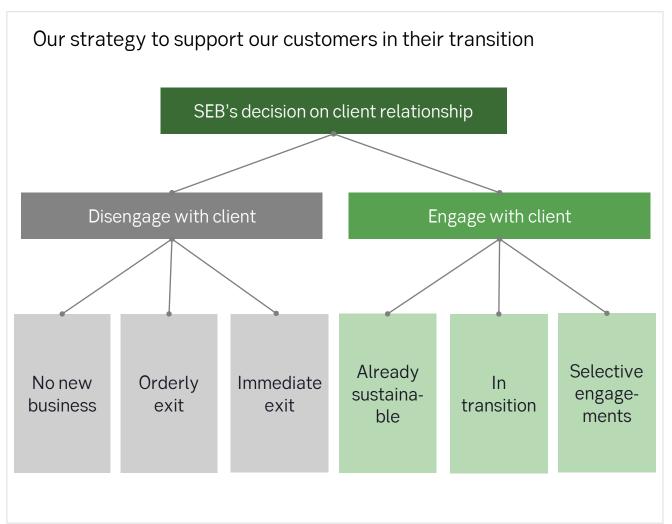
We improve our efficiency and resilience to accelerate the speed of SEB's transition





# Our ambition is to be a leading catalyst in the transition towards a sustainable society

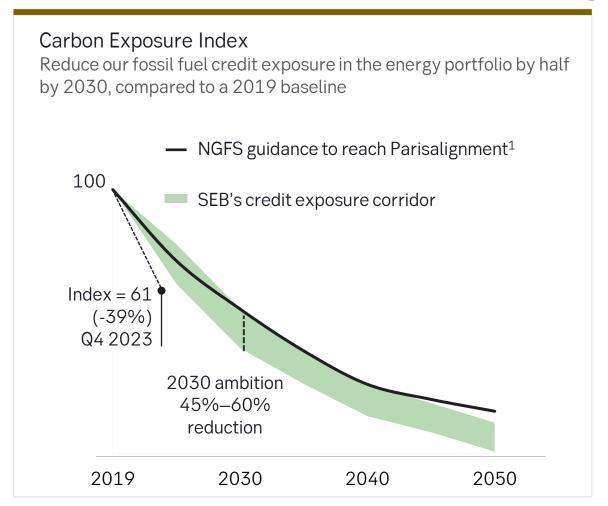


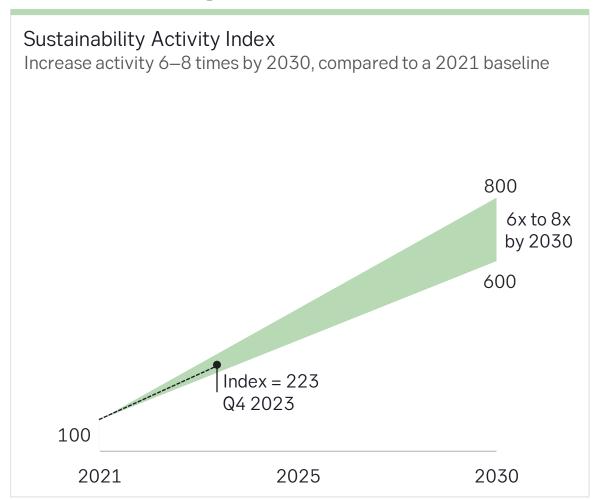




# Our ambition is to be a leading catalyst in the transition towards a sustainable society

#### Climate ambitions and goals to ensure our progress

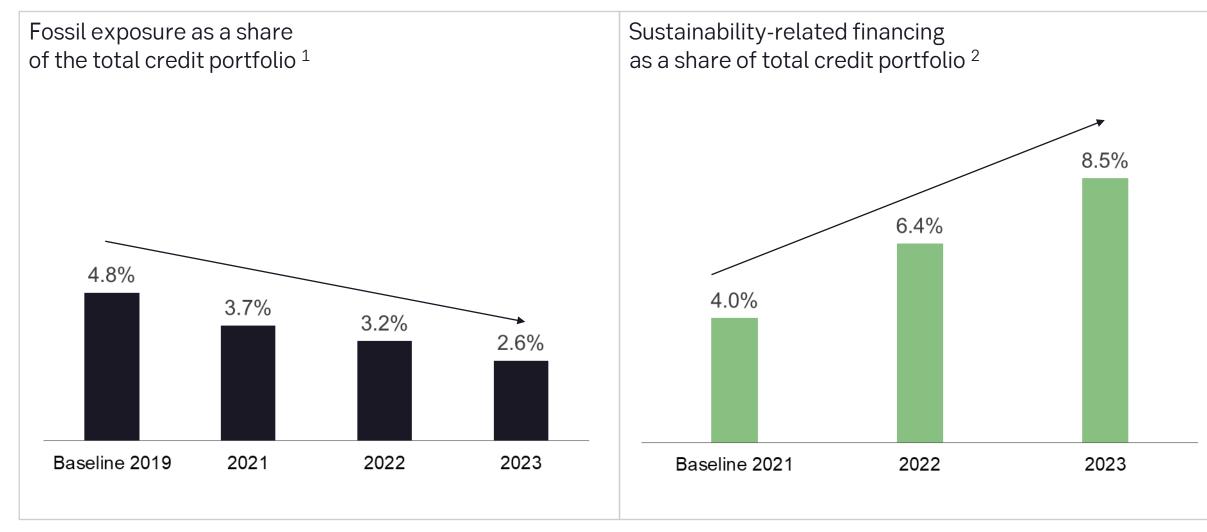




Note: Index for fossil exposure measures credit exposure to fossil fuels in the energy portfolio. Based on Divergent Net Zero Europe Remind Scenario from Network for Greening the Financial System (NGFS).



# In total we have seen positive development







# People are at the core of everything we do

#1 in the banking sector Business and IT students at key

universities in Sweden <sup>1</sup>

#### **Employer attractiveness**

#1 among all companies

Young business professionals in Sweden  $^2$ 

#1 among all companies
International Trainee Program for business student in Sweden <sup>3</sup>

#### **Employee satisfaction**

Engagement

82

Financial benchmark: 76 Global top 25%: 79 My manager

85

Financial benchmark: 83 Global top 25%: 85



## Our efforts have resulted in positive feedback from our customers

Large corporates

1 | 2

Nordics Sweden

Financial institutions

1 | 1

Nordics Sweden

Small and mid-sized companies, Sweden

2 | 2

Business Small bank enterprise bank

Corporate- and private customers,

Sweden <sup>1</sup>

2 | 2

Corporate Private

Sustainability advice

1 | 1

Nordics Sweden

Prospera

BY KANTAR SIFO

**Prospera** 

BY KANTAR SIFO

Finans Barometern



Prospera

BY KANTAR SIFO

Note: <sup>1</sup> Ranking relative relevant Nordic peers



## Long-term shareholder value based on SEB's financial targets

A yearly dividend payout ratio of around 50 per cent of earnings per share with possibility of share repurchases <sup>1</sup>

A **CET1 ratio** that is 1-3 percentage points above the regulatory requirement

A return on equity competitive with peers (long term aspiration of 15 per cent)



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The Board of Director proposes to the general meeting an ordinary dividend of SEK 8.50 per share and an extra dividend of SEK 3.0 per share for the financial year 2023.





