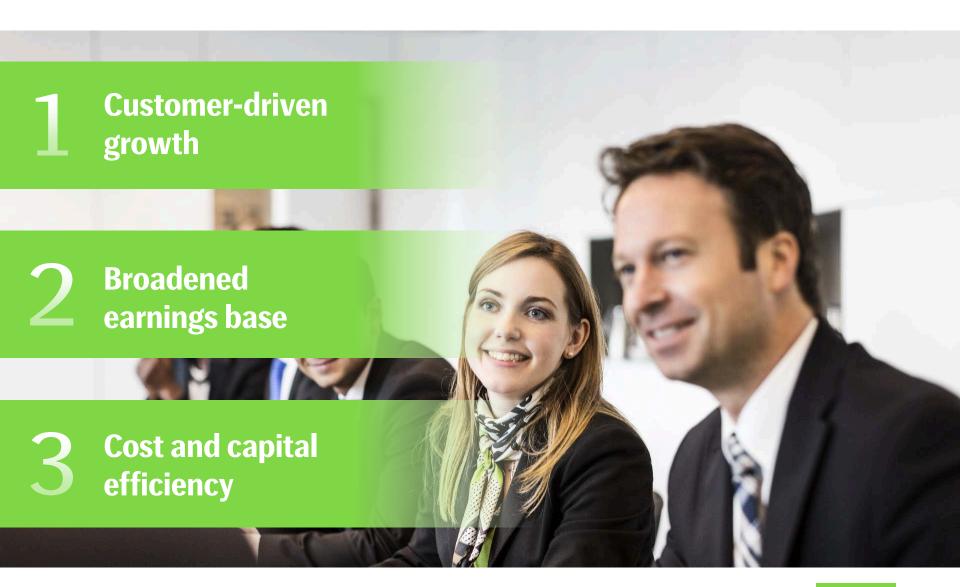


Annual Accounts 2013

Annika Falkengren President & CEO



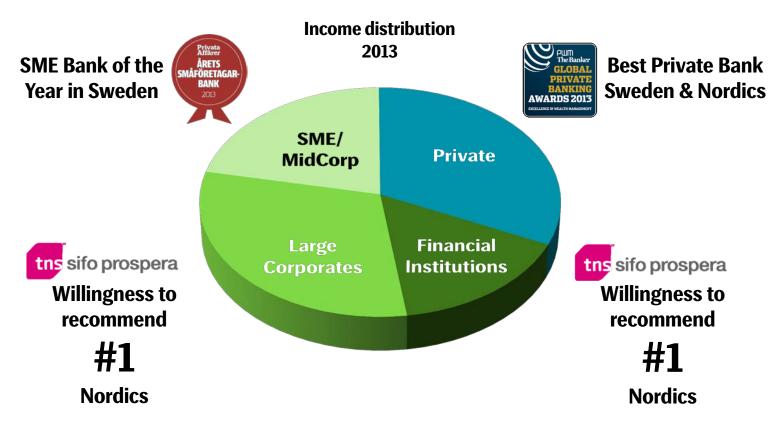
Highlights 2013



The relationship bank

Leading Nordic bank for corporates & institutions

Top universal bank in Sweden and the Baltics

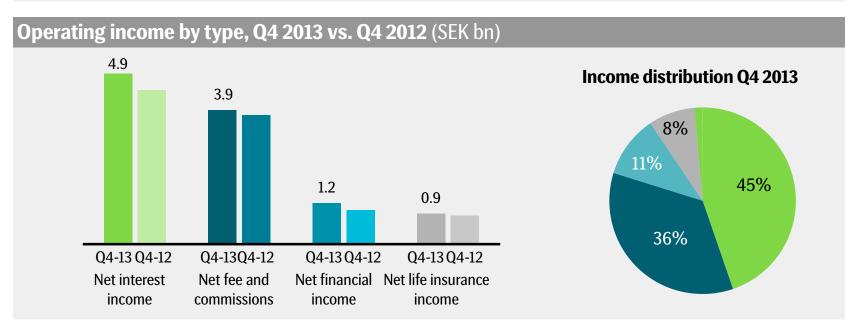


Note: SME Bank of the Year – Privata Affärer (December 2013), Best Private Bank Sweden & Nordics – PWM/The Banker (November 2013), Willingness to Recommend Corporates – TNS/SIFO Prospera (January 2014), Willingness to Recommend Financial Institutions – TNS/SIFO Prospera (December 2013)

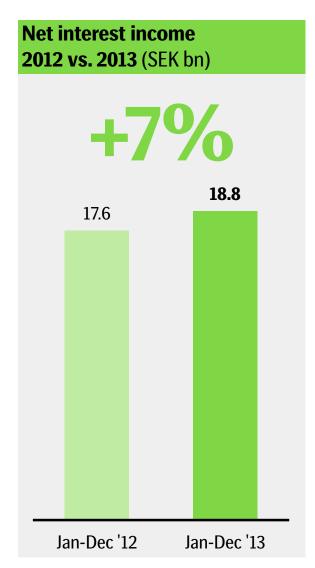


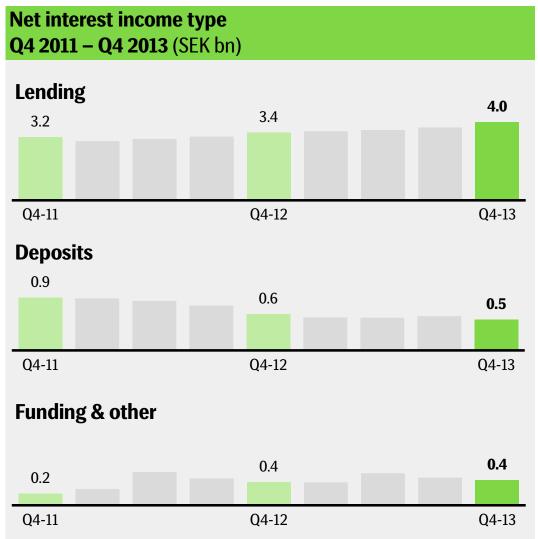
Financial summary

t and loss (SEK m)						
_	Q4-13	% Q3-13	% Q4-12	FY 2013	FY 2012	%
Total Operating income	11,030	+7	+14	41,553	38,823	+7
Total Operating expenses	-5,661	+4	-13	-22,287	-23,652	-6
Profit before credit losses	5,369	+10	+72	19,266	15,171	+27
Net credit losses etc.	-360			-1,139	-936	
Operating profit	5,009	+8	+76	18,127	14,235	+27



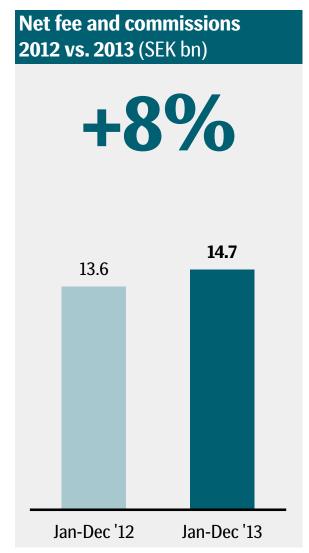
Net interest income development

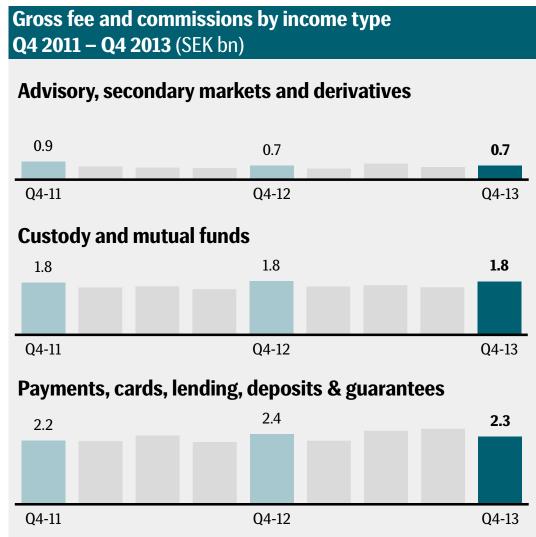






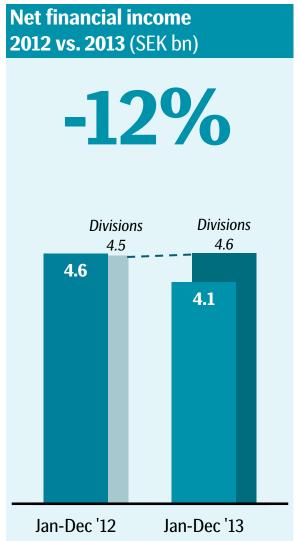
Net fee and commission income development



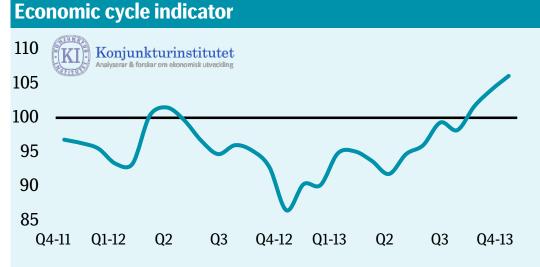




Net financial income development

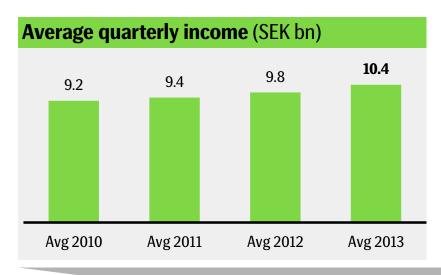


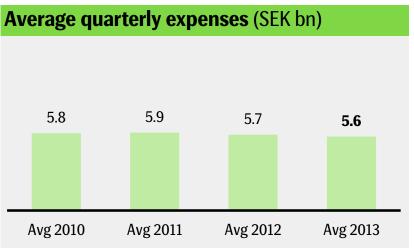


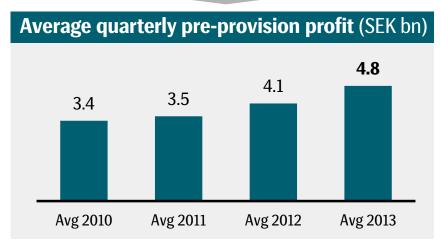




Increased operating leverage



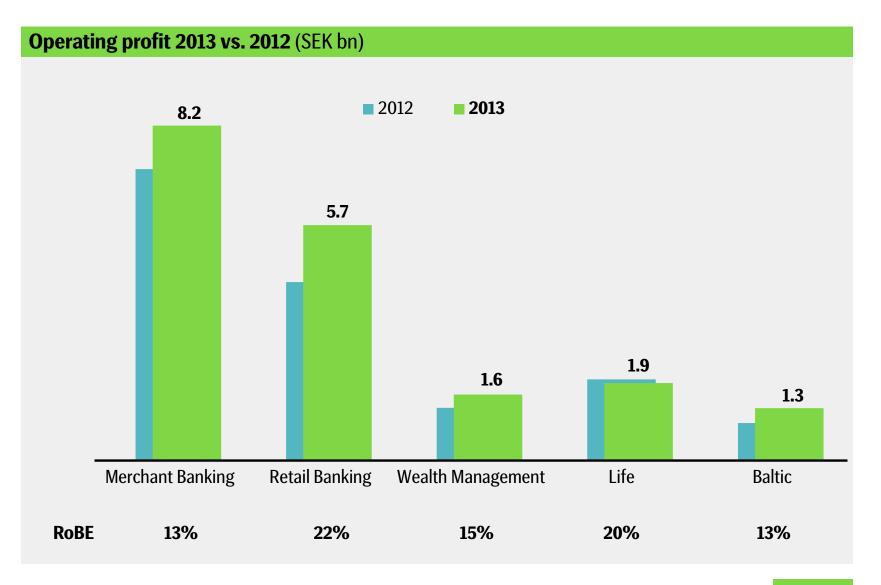




Notes: Excluding one-offs (restructuring in 2010, and bond buy-back and IT impairment in 2012) Estimated IAS 19 costs in 2010



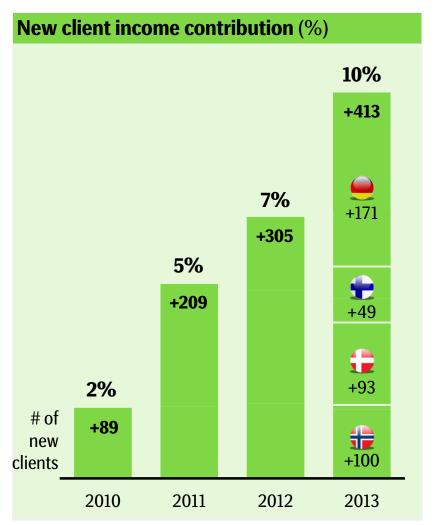
Divisional performance





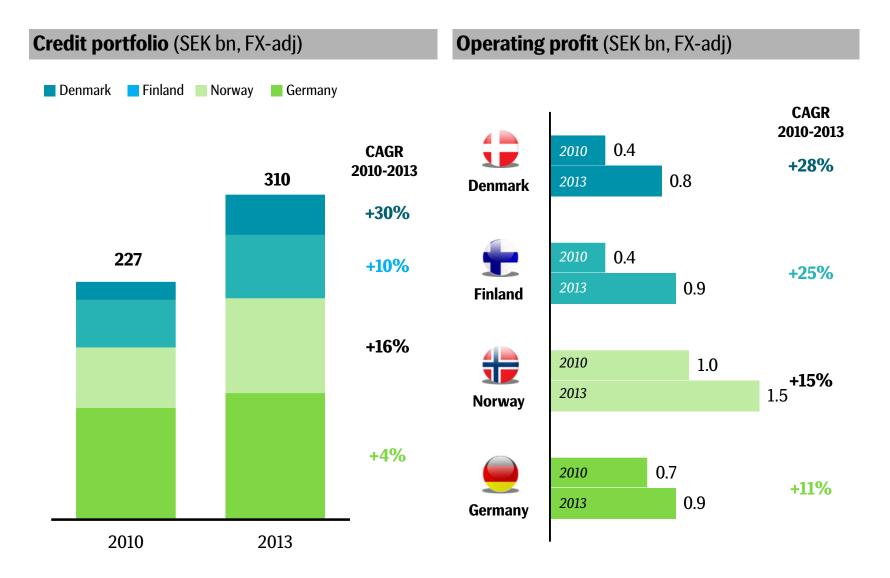
Customer-driven growth

Large Corporates and Financial Institutions



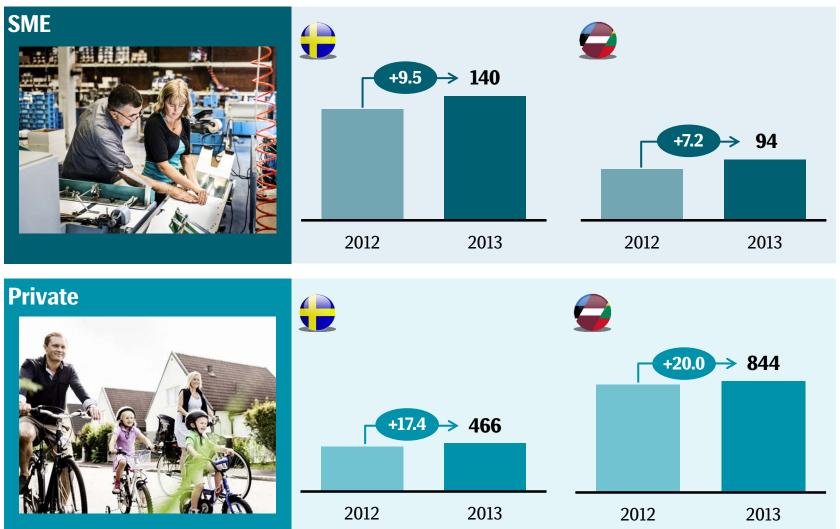


Broadened corporate platform outside Sweden



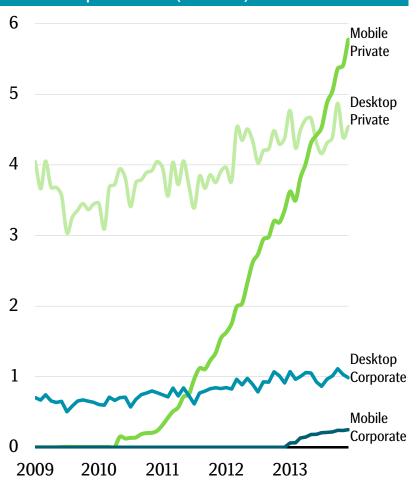
Higher number of full-service customers

(thousands)



Mobile banking and payment services

Increasing contact points from customers # of visits per month (millions)



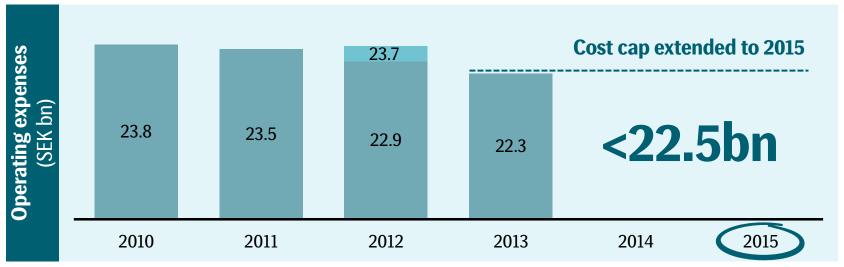
Mobile money transfers 2013 Total # of Swish transactions (thousands)



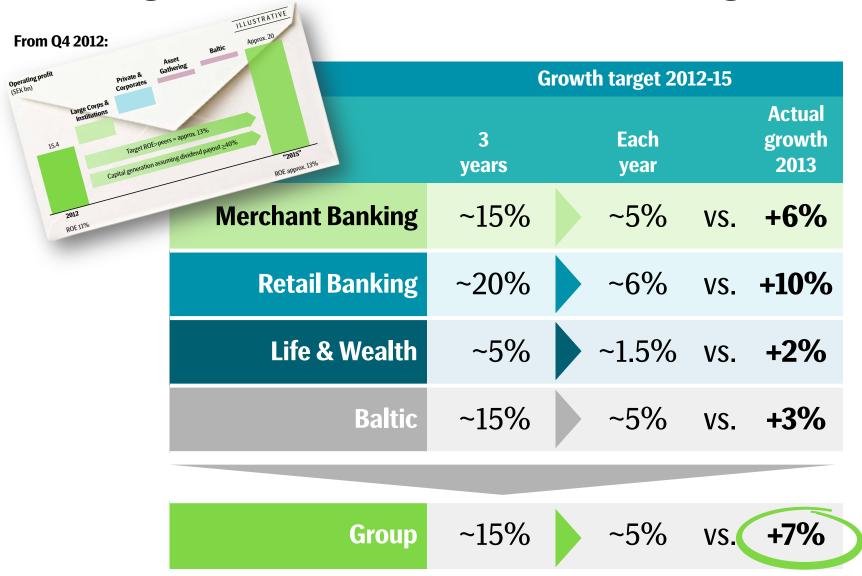


Continued resilience and flexibility

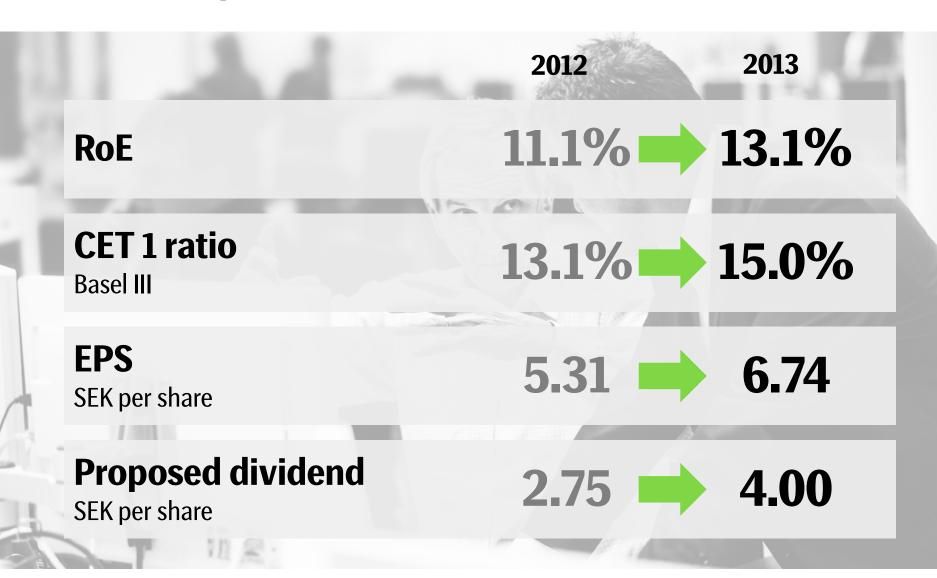




Income growth in line with communicated target



Financial performance



Relationship banking remains the growth driver



