



**SEB January–March 2016**

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President & CEO

# Highlights Q1 2016

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- 1 Decreased asset values and continued interest rate cuts**
  - 2 Subdued customer activity in this market environment**
  - 3 Robust capital position and strong asset quality**

# Financial summary

Profit & Loss, (SEK m)	Underlying		Reported Q1 2016	vs. Underlying			
	Q1 2016	One-offs		Q4 2015	%	Q1 2015	%
<b>Total Operating income</b>	<b>10,222</b>		<b>10,222</b>	<b>11,280</b>	-9	<b>11,538</b>	-11
Total Operating expenses	-5,416	-5,949	-11,365	-5,478	-1	-5,484	-1
<b>Profit before credit losses</b>	<b>4,806</b>	<b>-5,949</b>	<b>-1,143</b>	<b>5,802</b>	-17	<b>6,054</b>	-21
Net credit losses etc.	-313		-313	-297	5	-264	19
<b>Operating profit</b>	<b>4,493</b>	<b>-5,949</b>	<b>-1,456</b>	<b>5,505</b>	-18	<b>5,790</b>	-22

Key figures	Q1 2016	Q1 2016	Q4 2015	Q1 2015
Return on Equity, %	10.1	-6.6	13.2	13.8
Cost /income ratio	0.53	1.11	0.49	0.48
Earnings per share, SEK	1.62	-1.05	2.10	2.12
CET1 ratio B3, %		19.1	18.8	16.6
Leverage ratio B3, %		4.6	4.9	4.1
Credit loss level, %		0.08	0.06	0.05

Note: Excluding one-offs of SEK -5.9bn in Q1 2016

# Net interest income development

SEK bn

Net interest income  
Q1 2016 vs. Q1 2015

-6%

4.9

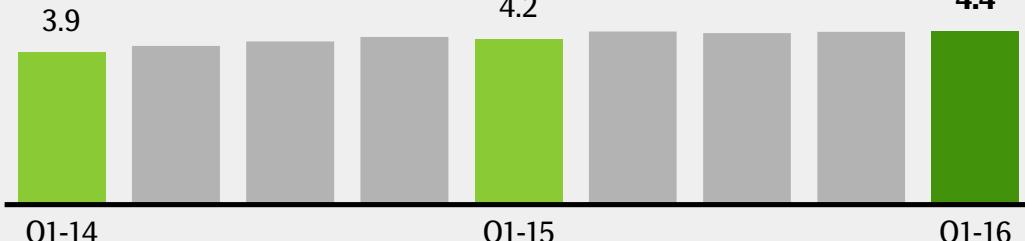
4.6

Q1 2015

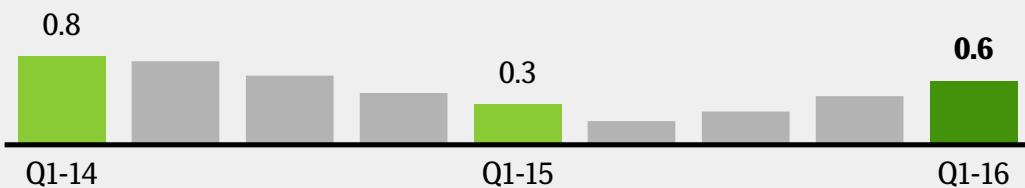
Q1 2016

Net interest income type (excl. one-off)  
Q1 2014 – Q1 2016

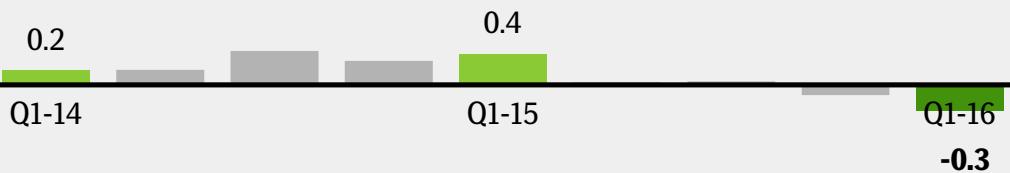
## Lending



## Deposits



## Funding & other



# Net fee and commission income development

SEK bn

## Net fee and commissions Q1 2016 vs. Q1 2015

**-17%**

4.7

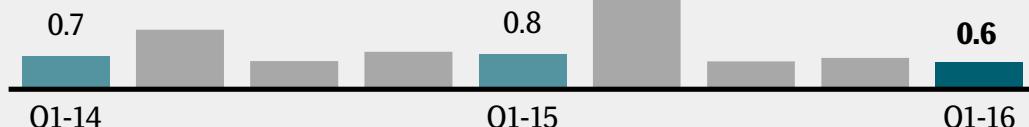
3.9

Q1 2015

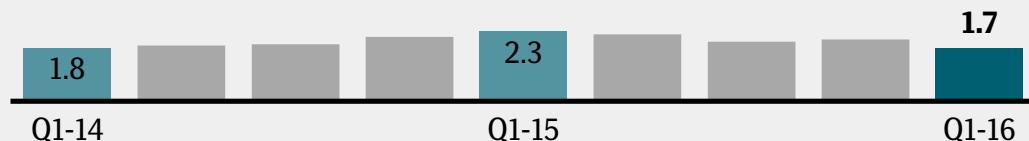
Q1 2016

## Gross fee and commissions by income type Q1 2014 – Q1 2016

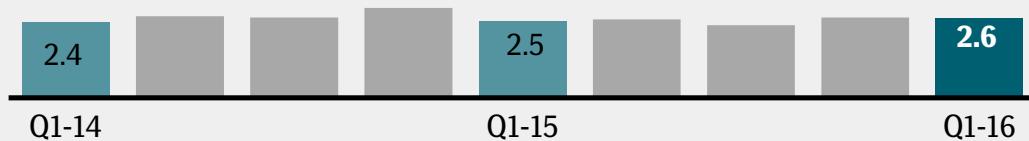
### Advisory, secondary markets and derivatives



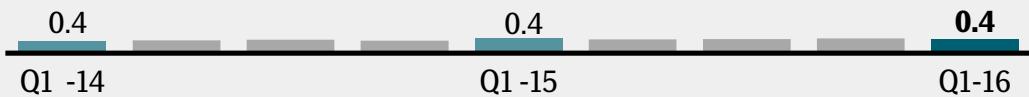
### Custody and mutual funds



### Payments, cards, lending, deposits & guarantees



### Life insurance fees



# Net financial income development

SEK bn

## Net financial income Q1 2016 vs. Q1 2015

-19%

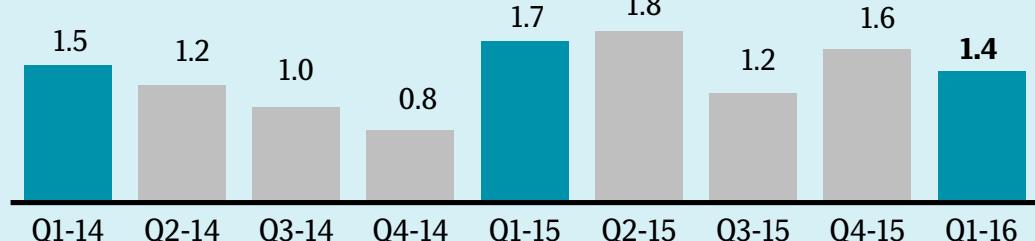
1.7

1.4

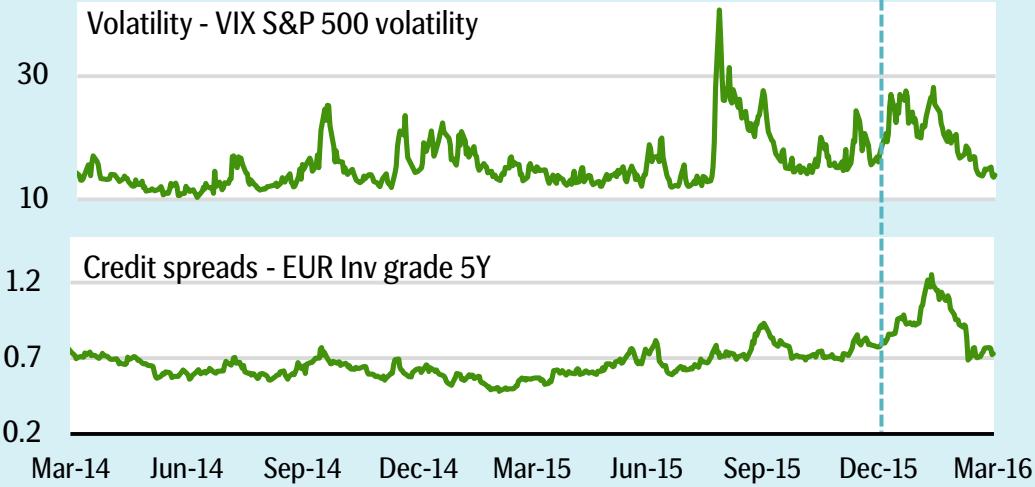
Q1 2015

Q1 2016

## Net financial income development (excl. one-off) Q1 2014 – Q1 2016

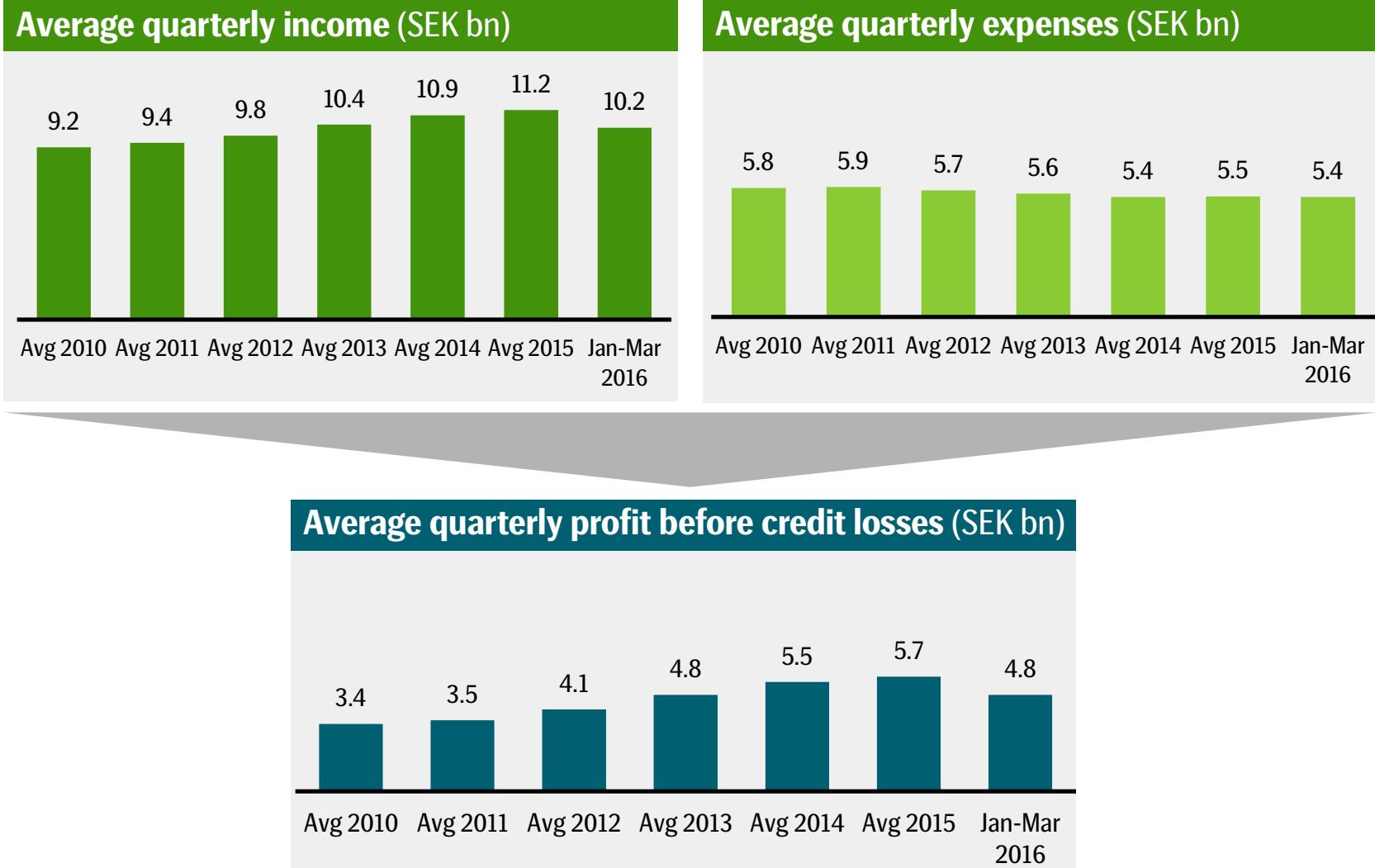


## Turbulent markets



# Operating leverage

excluding one-offs

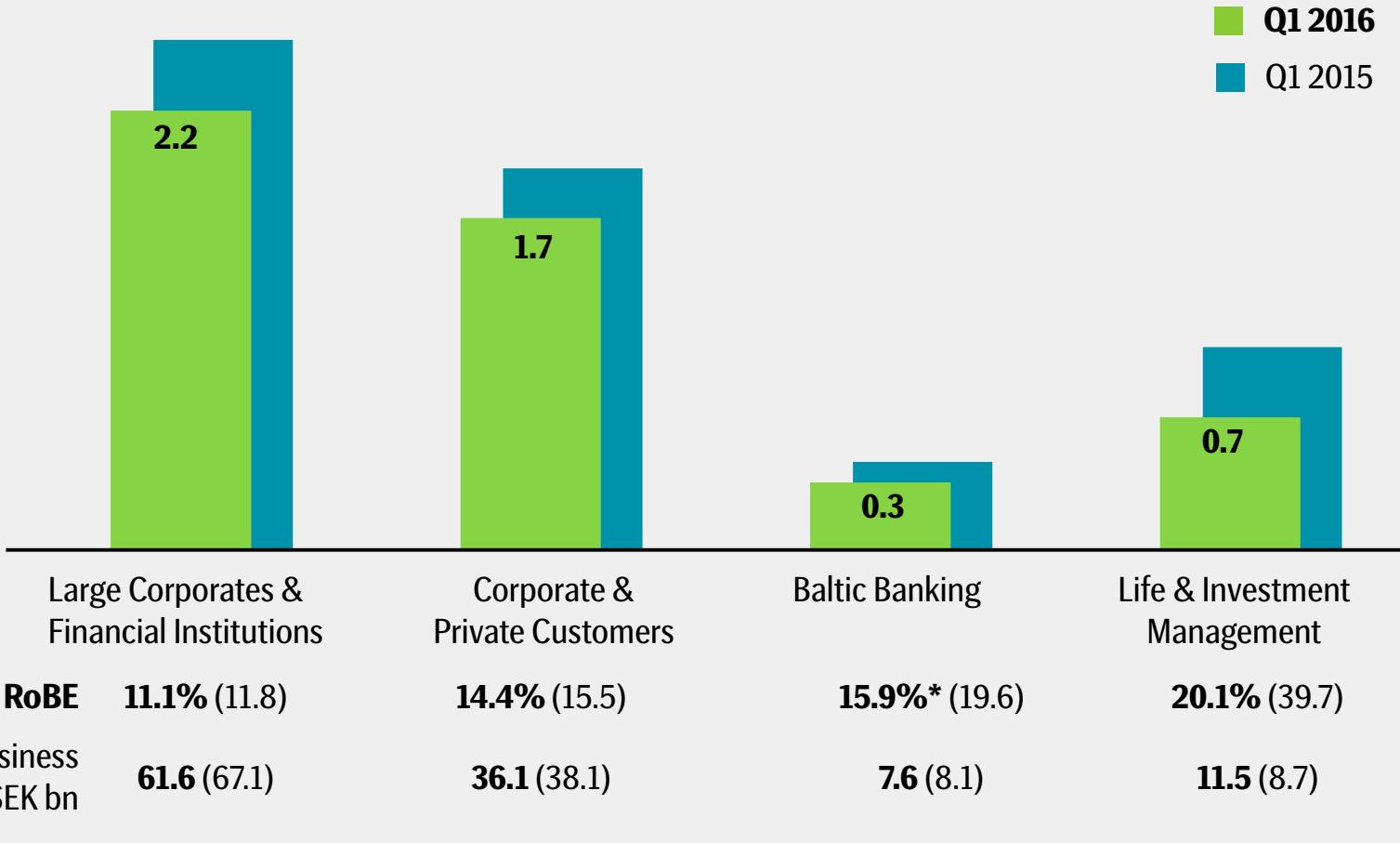


Notes: Excluding one-offs (restructuring in 2010, bond buy-back and IT impairment in 2012, sale of MasterCard shares and Eurolines in 2014, Swiss withholding tax in 2015, Goodwill impairment and other one-off items in 2016). Estimated IAS 19 costs in 2010.

# Divisional performance

Excluding one-offs

Operating profit Q1 2016 vs. Q1 2015 (SEK bn)



\*RoE 13.5% Baltic division incl. RHC

# From SEBs business plan 2016-2018



**Accelerate growth in Sweden**



**Service leadership**



**Continue to grow in the Nordics and Germany**



**Digitisation**



**Savings & pension growth**



**Next generation competences**

Grow in areas of strength

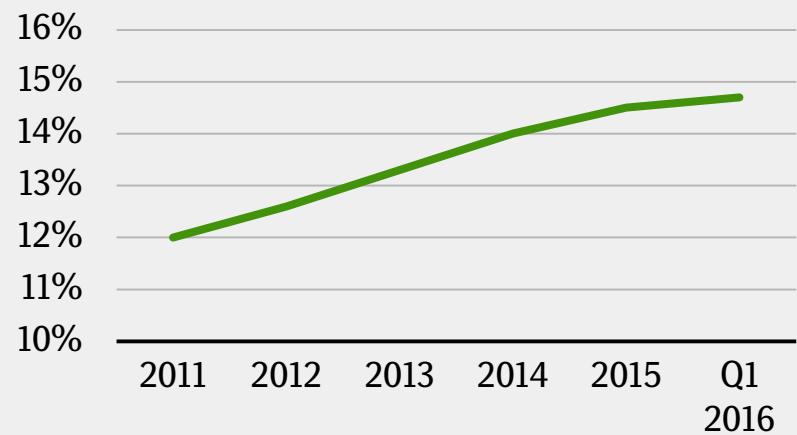
Resilience and flexibility

Leading customer experience

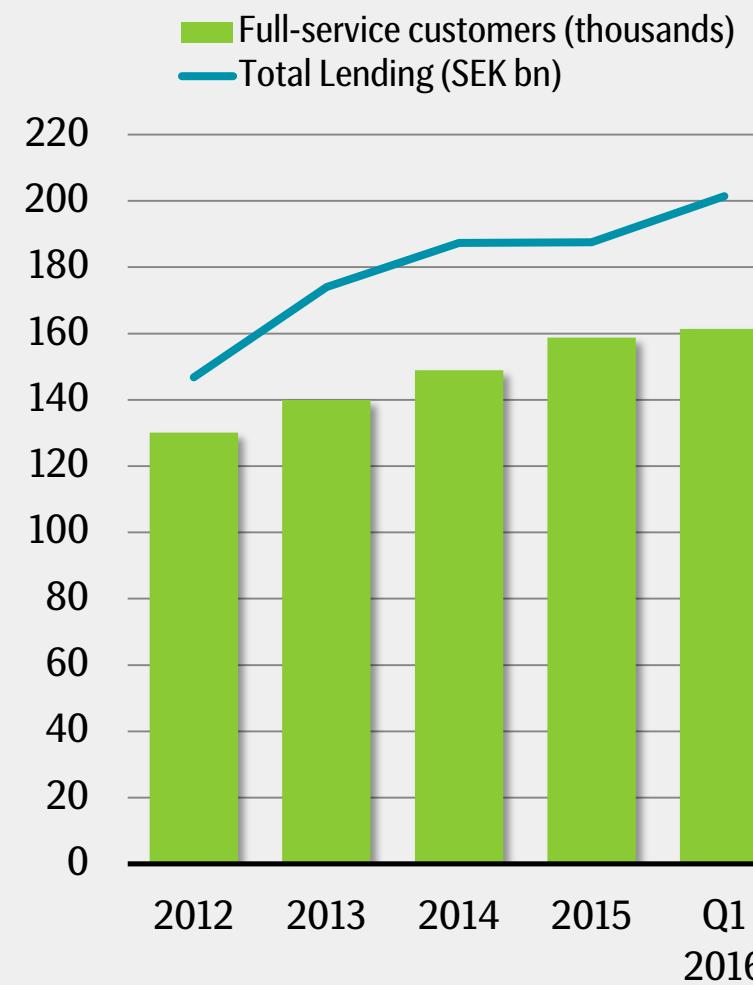
# Example Grow: Accelerated growth Swedish SMEs



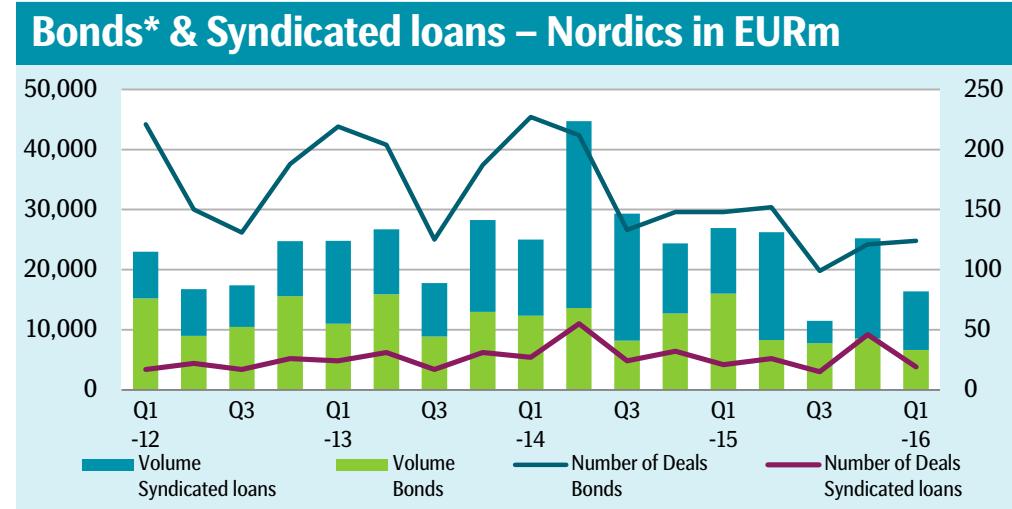
## Market share SME Sweden



## Active full-service customers

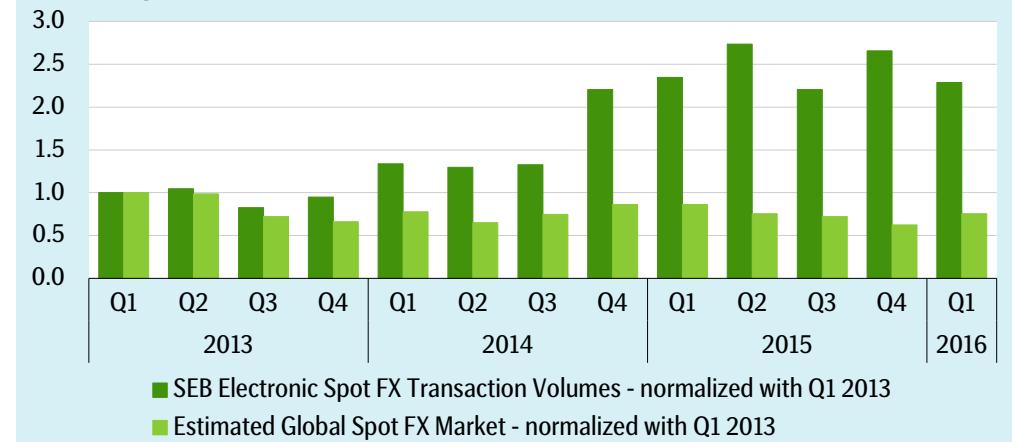


# Example Transform: Changing customer behaviour



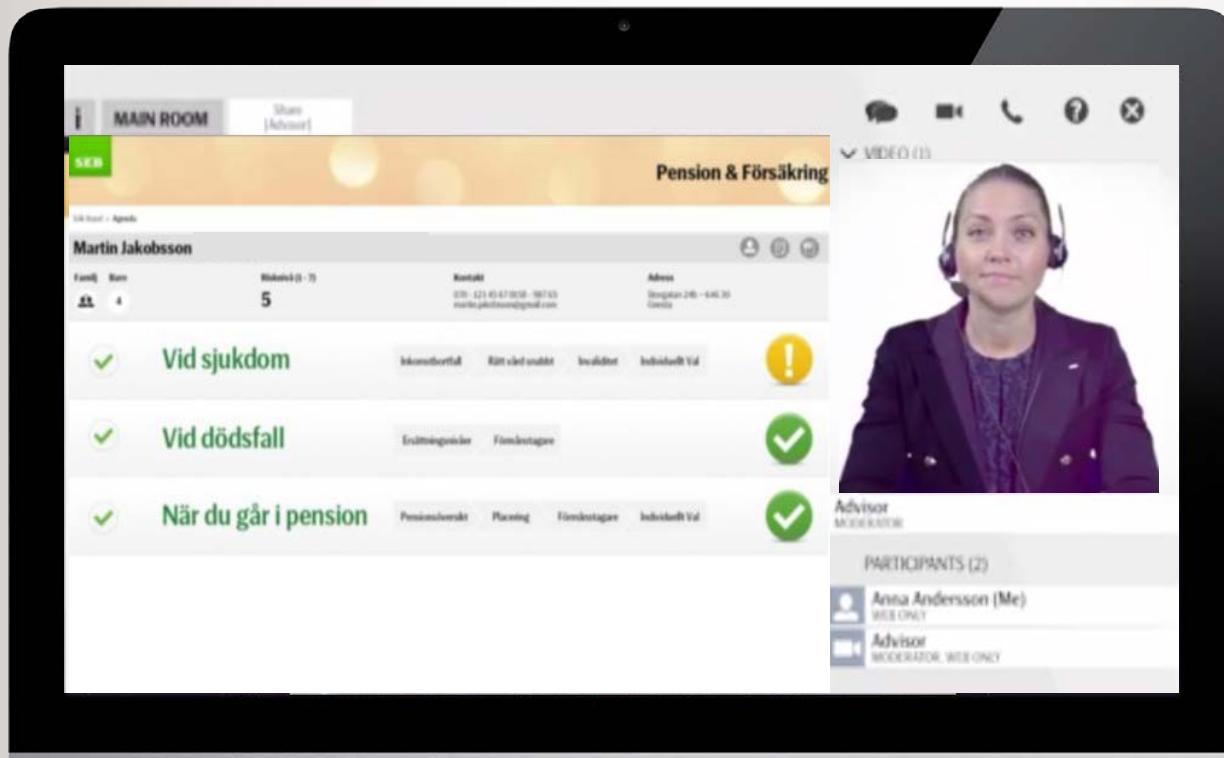
### Growth of SEB algorithmic trading in FX spot market

Relative growth



\* Corporates issuers

# Example Transform: “Trygghetsplaneraren”



**What do the customers think?**

- 98 % Simplicity
- 95 % Customer satisfaction
- 95 % Would choose web-interface



# Strong asset quality and balance sheet

	(SEK bn)	2009	2015	Jan-Mar 2016
Asset quality	<b>Non-performing loans</b>	28.6bn	8.0bn	<b>8.2bn</b>
	<b>NPL coverage ratio</b>	65%	62%	<b>62%</b>
	<b>Net credit loss level</b>	0.92%	0.06%	<b>0.08%</b>
Funding and liquidity	<b>Customer deposits</b>	750bn	884bn	<b>968bn</b>
	<b>Liquidity resources</b>	>10%	~25%	<b>~25%</b>
	<b>Liquidity coverage ratio</b>	N.A.	128%	<b>132%</b>
Capital	<b>CET 1 ratio (Basel 3)</b>	11.7% <small>Basel 2.5</small>	18.8%	<b>19.1%</b>
	<b>Total capital ratio (Basel 3)</b>	14.7% <small>Basel 2.5</small>	23.8%	<b>23.9%</b>
	<b>Leverage ratio (Basel 3)</b>	N.A.	4.9%	<b>4.6%</b>

# Going forward

A photograph showing a group of six business professionals (three men and three women) seated around a table in an office setting. They are all smiling and looking towards the camera or slightly to their right. Some are holding papers or writing in notebooks. The background is a bright office environment.

**Focus on customer service**

**Continued disciplined execution**

**Resilience and long-term perspective  
in challenging economic climate**