

Order type:

## Refund an unauthorized SEPA Direct Debit transaction (B2C/B2B)

*Please note that refunding an unauthorized Direct Debit is possible within 13 months of the due date only.  
If this concerns a SEPA Direct Debit CORE transaction (B2C) and less than eight weeks have passed since the debit date, please use the order type to refund a Direct Debit (B2C). Fill out which direct debit is to be refunded.*



Please fill out all mandatory fields marked with an asterisk (\*) and send us the signed form to the following E-Mail address:

**cm.clientservices@seb.de**

### Order data

Creditor ID ⓘ

Creditor name

Mandate reference ⓘ

Type of Direct Debit transaction\*

Debit date\*

Amount in EUR\*

### SEPA direct debit refund reason\* (Please choose one of the following options)

I request a copy of the mandate unless the creditor accepts the refund of the Direct Debit

I request a copy of the mandate even if the creditor accept the refund of the Direct Debit.

The mandate has already been cancelled. Cancellation date:

The mandate has expired due to 36 months of inactivity.

**Your comment:**

### SEB customer data

Company name\*

IBAN\*

E-Mail address\*

### Signatures

Place\*

Date\*

Authorised signature(s)\*

Name(s) in print\*