

We always process the personal data that our customers entrust to us carefully and responsibly. This privacy notice explains how we collect and use your personal data. It also explains which rights you have when your personal data is processed.

This privacy notice applies to SEB Pension och Försäkring AB, organization number 516401–8243 (hereinafter PFAB or we). In this privacy notice, when we write "The Bank" we mean Skandinaviska Enskilda Banken AB, organization number 502032-9081, and when we write "SEB" we mean the entire SEB Group.

If nothing else is stated in the privacy notice, PFAB is the data controller responsible for the processing of the personal data.

We may update this privacy notice. The latest version of the privacy notice will always be available on the SEB website.

What are personal data?

Personal data means any information that can be directly or indirectly attributed to a living individual. This includes, for example, name and national identification number or national identification number, but also other information relating to a person's physical, genetic, psychological, financial, cultural or social identity. Data such as your IP address or your recorded voice can also be personal data if they can be linked to you.

Some personal data are considered special categories of personal data or "sensitive data" and is subject to special rules. Sensitive personal data means information that reveals

- race or ethnic origin
- political opinions
- religious or philosophical beliefs
- trade union membership
- genetic data
- biometric data that identifies a natural person
- information about health
- information about a natural person's sex life or sexual orientation.

What is data processing?

Data processing means anything that is done with personal data, irrespective of whether it is done automatically or not. Examples of common processing operations are collection, registration, structuring, storage, transmission and deletion of data. However, only automated data processing or manual data processing which is intended to be part of a filing system is regulated by data protection laws.

What is a lawful basis for processing?

For personal data processing to be legal, a personal data controller needs to have a lawful basis for the processing. These lawful bases are regulated in the General Data Protection Regulation and the choice of lawful basis depends on the business and the purpose for which the personal data is processed. Below you will find some explanations and examples of the lawful bases for processing that are most common to us:

Contract: You have personally entered into an agreement with us, and we must process your personal data to fulfill our obligations in the agreement.

Legitimate interest: We, you, or someone else has an interest in the processing of your personal data. The most common legitimate interest relevant to insurance is that someone else has entered into an agreement with us, for example your employer, to insure you and therefore we need your personal data. Other legitimate interests have to do with quality assurance of services, market analysis, marketing, and safe handling when performing services.

Legal obligation: There is a legal provision in, for example, law or regulation which means that the personal data must be processed.

Consent: You have consented to us processing your data for a specific purpose.

Our data processing

We only process your personal data for certain specific purposes. The purposes and personal data processing are described below.

To conclude, administer and fulfill insurance contracts

The most common purpose for which we process your personal data is to enter into and fulfill insurance contracts or to document and administer insurance policies that you own or are covered by.

Whose data are we processing?

We collect personal data about you who have entered into an agreement with us, you who want to enter into an agreement with us, or about you who are insured. Sometimes we also process information about beneficiaries, trustees, authorized representatives, insurance brokers, authorized signatories, or other forms of representatives, contact persons, or beneficial owners.

What personal data do we process?

We process personal data such as name and national identification number, verification of your identity, contact information, date of birth, age and gender, marital status, professional information, information on powers of attorney, insurance information such as insurance number, type of insurance, insurance product, value, premiums, dividends, option of repayment protection, tax residence, claim information, financial information and information about financial conditions including assets, liabilities, income, expenses, risk level, pension/insurance needs, mortgage information, loan information, premium information, premium exemption, payment information, fund information, and fund investment service, information about advisory meeting, information from our advisory robot, real estate, existence of a will and testament, presence of prenuptial agreement, presence of cohabitation agreement, presence of gift deed, presence of individual property, presence of future power of attorney, as well as beneficiaries, and data on health.

Where does the data come from?

The personal data is provided directly by you, provided by you to our advisory robot, by your employer, by care providers, or obtained through the Swedish state personal address register SPAR.

What is our lawful basis for processing?

If we have an agreement directly with you, we process your data for the performance of our contractual obligations.

If someone other than you is the policy holder, we process your data as part of a legitimate interest.

Health data is processed to establish, exercise, or defend of legal claims.

Who receives the data?

The following categories of recipients can take part of your personal data, for example to be able to provide additional information about you to us or to enable our personal data processing:

- Your employer
- Insurance brokers/Insurance distributors
- Government agencies
- Healthcare providers
- IT and service providers.

How long is the data stored?

According to the Insurance Contracts Act, a ten-year period of limitations applies to insurance contracts. Therefore, your data is saved for ten years and with a one-year security margin.

If you do not enter into an insurance contract with us, the data will be deleted within six months, except for the health declaration, which will be deleted after two years.

Why do we use automated decision-making?

We use algorithms to make decisions about you using your personal data. We process personal data about you and your insurance value to decide on the cancellation of the insurance in the event that the fees for the service cannot be paid through the value of your insurance. This is done with the exception provided by Article 22.2(a) of the General Data Protection Regulation (GDPR) and only after we notify you of the possibility to pay the fee to maintain the services. We send out notices, payment notices and reminders for you to decide whether you wish to continue to pay for the services.

To calculate risk

We process personal data to calculate the risk of an unwanted event and the premiums that this entails so that we can provide insurance.

Whose data are we processing?

We collect personal data about you who have entered into an agreement with us, you who want to enter into an agreement with us, or about you who are insured or a policyholder. Sometimes we also process information about trustees, authorized representatives, insurance brokers, or other form of representatives or contact persons.

What personal data do we process?

We process personal data such as name and national identification number, contact details, date of birth, age and gender, professional data, information on powers of attorney, insurance data such as insurance number, type of insurance, insurance product, value, and premiums, claim information, financial information and data on financial conditions, data on life events, and data on health.

Where does the data come from?

The personal data is provided directly by you, by your employer, by health care providers, or obtained through the Swedish state personal address register SPAR.

What is our lawful basis for processing?

If we have an agreement directly with you, we process your data for the performance of our contractual obligations.

If someone other than you is the policy holder, we process your data as part of a legitimate interest.

Health data is processed to establish, exercise, or defend of legal claims.

Who receives the data?

The following categories of recipients can take part of your personal data, for example to be able to provide additional information about you to us or to enable our personal data processing:

- Government agencies
- Healthcare providers
- IT and service providers.

How long is the data stored?

According to the Insurance Contracts Act, a ten-year period of limitations applies to insurance contracts. Therefore, your data is saved for ten years and with a one-year security margin.

If you do not enter into an insurance contract with us, the data will be deleted within six months, except for the health declaration, which will be deleted after two years.

To administer and settle claims and deal with fraud

We also process personal data to settle claims, i.e. to assess whether damage can be compensated and assess how much compensation should be paid. Possible fraud attempts are also handled in connection with this assessment.

Whose data are we processing?

We process personal data about you who are a policyholder, you who are insured, or you who represent an insured person.

What personal data do we process?

We process personal data such as name and national identification number, contact information, date of birth, age and gender, information about powers of attorney, insurance information such as insurance number, claim information, financial information and information about financial conditions, information about compensation and benefits linked to your employment, transaction information, tax information, media information, information about risk, information about life events, and data on health.

Where does the data come from?

The data is provided directly by you, by healthcare providers, other insurance companies, or by authorities such as the Swedish Social Insurance Agency and the Swedish Tax Agency.

What is our lawful basis for processing?

If we have an agreement directly with you, we process your data for the performance of our contractual obligations.

If someone other than you is the policy holder, we process your data as part of a legitimate interest.

Health data is processed to establish, exercise, or defend legal claims.

Who receives the data?

The following categories of recipients can take part of your personal data, for example to be able to provide additional information about you to us or to enable our personal data processing:

- Government agencies
- Insurance companies
- The insurance industry's common claims register (GSR)
- Healthcare providers
- Medical officers
- IT and service providers.

How long is the data stored?

According to the Insurance Contracts Act, a ten-year period of limitations applies to insurance contracts. Therefore, your data is saved for ten years and with a one-year security margin.

To manage complaints and carry out appeals

If you are dissatisfied with the handling of your insurance case, we process data about you to assess and manage your complaint and, if necessary, to review your insurance case.

Whose data are we processing?

We process personal data about you who are a policyholder, you who are insured, or you who represent an insured person.

What personal data do we process?

We process personal data such as name and national identification number, contact information, date of birth, age and gender, citizenship, information on powers of attorney, insurance information such as insurance number, claim information, account number, financial information and information on financial conditions, information on previous ownership of insurance products and services, information on remuneration and benefits linked to your employment, transaction data, tax data, media data, data on risk, data on life events, data on health, and data on applications and insurance matters.

Where does the data come from?

The data is provided directly by you, by healthcare providers, other insurance companies, from authorities such as the Social Insurance Agency and the Swedish Tax Agency, or from or obtained through the Swedish state personal address register SPAR.

What is our lawful basis for processing?

We process the data for compliance with a legal obligation.

Health data is processed to establish, exercise, or defend legal claims.

Who receives the data?

The following categories of recipients can take part of your personal data, for example to be able to provide additional information about you to us or to enable our personal data processing:

- The National Board for Consumer Disputes (ARN)
- The Board for Insurance of Persons
- Courts
- Law firms
- The insurance industry's common claims register (GSR)
- IT and service providers.

How long is the data stored?

According to the Insurance Contracts Act, a ten-year period of limitations applies to insurance contracts. Therefore, your data is saved for ten years and with a one-year security margin.

To ensure the quality of our insurance services

We process personal data to ensure that you and other customers have access to quality services, including, where applicable, good healthcare in the event of an injury.

Whose data are we processing?

We process personal data about you who are a policyholder, you who are insured, or you who represent an insured person.

What personal data do we process?

We process personal data such as name and national identification number, contact information, date of birth, age and gender, physical address, professional information, information on tax residency, information on powers of attorney, information on health, information on politically exposed positions, information on money laundering, and information to document knowledge of you as a customer.

Where does the data come from?

The data is provided directly by you, by your employer or obtained through the Swedish state personal address register SPAR.

What is our lawful basis for processing?

We process the data as part of a legitimate interest.

Health data is processed to establish, exercise, or defend legal claims.

Who receives the data?

The following categories of recipients can take part of your personal data, for example to be able to provide additional information about you to us or to enable our personal data processing:

- Government agencies
- Other companies within SEB Group.
- IT and service providers.

How long is the data stored?

According to the Insurance Contracts Act, a ten-year period of limitations applies to insurance contracts. Therefore, your data is saved for ten years and with a one-year security margin.

To be able to carry out market analysis and marketing activities

We process your personal data to carry out market analysis for business development and to improve our product range.

We may also use your data to provide you with offers on other products and direct marketing.

Whose data are we processing?

We process data on you who are insured or who represent an insured person.

What personal data do we process?

We process personal data such as name and national identification number, contact information, date of birth, age and gender, geographic area or physical address, professional information, information on tax residence, and information on powers of attorney.

Where does the data come from?

The information is provided directly by you, provided by you representing an insured person or obtained through the Swedish state personal address register SPAR.

What is our lawful basis for processing?

We process the data as part of a legitimate interest.

Who receives the data?

The following categories of recipients can take part of your personal data, for example to be able to provide additional information about you to us or to enable our personal data processing:

- IT and service providers.

How long is the data stored?

Market analyses are kept for 10 years in order to be able to carry out analyses during the full term of the insurance products.

Data used in marketing is deleted when the marketing campaign is completed.

To conduct customer surveys

We process your personal data when we send you customer surveys.

Whose data are we processing?

We process personal data about you who are a policyholder, you who are insured, or you who represent an insured person or a policyholder.

What personal data do we process?

We process personal data such as name and national identification number, contact information, IP address, network identifier, income, age, gender, region segment (if a business customer), and information that you provide in surveys.

Where does the data come from?

The data is provided directly by you or generated by technology that you use.

What is our lawful basis for processing?

We process the data as part of a legitimate interest.

Who receives the data?

The following categories of recipients can take part of your personal data, for example to be able to provide additional information about you to us or to enable our personal data processing:

- IT and service providers.

How long is the data stored?

The data is anonymized after 6 months.

To analyze your use and your experiences of our website

In accordance with SEB's Cookie Policy, we use cookies and similar technologies to analyze your use of our website and your experiences of our website.

Whose data are we processing?

We process personal data about you who visit our website.

What personal data do we process?

We process cookie data, geolocation data, IP address, browsing behavior data, device type, and operating system information.

Where does the data come from?

The data is generated by technology that you use.

What is our lawful basis for processing?

We process your data with your consent.

Who receives the data?

The following categories of recipients can take part of your personal data, for example to be able to provide additional information about you to us or to enable our personal data processing:

- IT and service providers.

How long is the data stored?

The data is stored for up to one year.

To give medical advice

If you contact our Care Services to receive support from our licensed nurses, we process your personal data to provide medical advice.

Whose data are we processing?

We process personal data about you who are a policyholder, you who are insured, or you who represent an insured person.

What personal data do we process?

We process personal data such as name and national identification number, contact information, physical address, information for verifying your identity, country of residence, power of attorney information, information about life events, and data on health.

Where does the data come from?

The data is provided directly by you, from another healthcare provider who has received your consent for disclosure, or is obtained through the Swedish state personal address register SPAR.

What is our lawful basis for processing?

If we have an agreement directly with you, we process your data for the performance of our contractual obligations.

If someone other than you is the policy holder, we process your data as part of a legitimate interest.

Health data is processed for the provision of health care.

Who receives the data?

The following categories of recipients can take part of your personal data, for example to be able to provide additional information about you to us or to enable our personal data processing:

- Health care providers when you have consented to the data sharing.

How long is the data stored?

Your patient journal is kept for at least ten years after the date of the last entry in accordance with the provisions of the Patient Data Act.

Secrecy and confidentiality regulations for your patient journal

Your patient journal and the data you provide are managed with secrecy according to the Patient Security Act and the Patient Data Act. The data is also processed according to the confidentiality requirements of the General Data Protection Regulation. Secrecy under national insurance regulations also apply. The secrecy can be lifted with your consent.

The Health and Social Care Inspectorate can decide to seize a patient journal. A court, the Public Prosecutor's Office, the Police Authority, the Enforcement Authority or the Tax Agency can request rendition of a patient journal in the case of suspicion of a crime.

To fulfill our legal obligations

We also process your personal data to be able to fulfill our obligations according to law or government authority decision. It encompasses data processing

- to fulfill the requirements according to accounting legislation
- to comply with money laundering legislation
- to check personal data against sanctions lists according to the Act on Measures against Money Laundering and Terrorist Financing or government authority decisions.
- to be able to report to the Swedish Tax Agency, the Swedish Police Agency, the Swedish Enforcement Agency, the Swedish Financial Supervisory Authority and other Swedish authorities in accordance with the Tax Procedure Act, the Insurance Business Act, the Enforcement Code, the Act on Measures against Money Laundering and Terrorist Financing, the Insurance Distribution Act, the Companies Act, and the Children and Parents Code.
- to fulfill obligations regarding risk management and reinsurance according to the Insurance Business Act.
- to fulfill requirements under insurance and distribution legislation.
- to fulfill requirements for handling patient journals under the Patient Data Act and the General Data Protection Regulation.
- to comply with requirements regarding your rights according to the General Data Protection Regulation and the Patient Data Act.

Whose data are we processing?

We process personal data about you who are a policyholder, you who are insured, or you who represent an insured person.

What personal data do we process?

We process personal data such as name, national identification number, physical address, contact information, age, date of birth, gender, insurance number, financial information and information on financial conditions, transaction information, complaints, information on politically exposed position, information on money laundering, information to document knowledge of you as a customer, and data on health.

Where does the data come from?

The data is provided directly by you, by a healthcare provider who has received your consent for disclosure, another insurance company, or is obtained through the Swedish state personal address register SPAR.

What is our lawful basis for processing?

We process the data to comply with a legal obligation.

Health data is processed to establish, exercise, or defend legal claims.

Who receives the data?

The following categories of recipients can take part of your personal data, for example to be able to provide additional information about you to us or to enable our personal data processing:

- Government authorities
- IT and service providers.

How long is the data stored?

According to the Insurance Contracts Act, a ten-year period of limitations applies to insurance contracts. Therefore, your data is saved for ten years and with a one-year security margin.

To fight crime - About camera surveillance

In many of our properties and premises, such as all bank offices, we have camera surveillance. At these locations, we inform about the camera surveillance with signs. We have camera surveillance for crime prevention purposes and to facilitate the investigation of crimes.

Whose data are we processing?

We process data about you who visit our premises.

What personal data do we process?

We process the personal data that appears in the camera recording.

Where does the data come from?

The data is generated through the camera recording.

What is our lawful basis for processing?

We process your data as part of a legitimate interest.

Who receives the data?

The following categories of recipients can take part of your personal data, for example to be able to provide additional information about you to us or to enable our personal data processing:

- Law enforcement agencies
- IT and service providers.

How long is the data stored?

We save recordings from camera surveillance for 60 days.

To ensure that you receive a better mortgage offer from the Bank

If you are a customer of ours and also apply for a mortgage with the Bank, you can get a more favorable offer on your mortgage.

Whose data are we processing?

We process information about you who have services with us and apply for a mortgage offer with the Bank.

What personal data do we process?

We process personal data such as name, national security number, transactions, insurance number, insurance status, insurance product type, insurance savings, and insurance assets.

Where does the data come from?

The information is provided directly by you, generated by us, or obtained through the Swedish state personal address register SPAR.

What is our lawful basis for processing?

We process your data as part of a legitimate interest.

Who receives the data?

The following categories of recipients can take part of your personal data, for example to be able to provide additional information about you to us or to enable our personal data processing:

- Another company within SEB Group.

How long is the data stored?

We do not store this data.

About the SEB Group in particular

We may share some of your personal data with another company within SEB. We have a collaboration with the Bank where the Bank has undertaken to distribute our insurances as an insurance intermediary. We therefore share information about you with the Bank so that the Bank can provide you with better advice and service regarding our insurance products. When we share your personal data in this way, the processing is based on a legitimate interest.

It may also happen that we share some of your personal data with companies within SEB for other reasons. The Bank supports our work with customer surveys and profitability calculations. During specific individual interactions with you as a customer, the Bank may request access to information about which products or services you have with us in order to offer you better advice on services within SEB. We also transfer your personal data to the Bank if you apply for a mortgage so that you can get a more favorable offer on the mortgage. When that happens, we rely on legitimate interest for the processing.

Some of the data sharing as described above takes place due to the other company carrying out an assignment on our behalf. When this happens, this company is a data processor. Read more about data processors above.

About Sweden Re in particular

If you are insured with us, your personal data, including health data, may in some cases be shared with the reinsurance company Sweden Re. Sweden Re is a branch of SCOR Global Life SE, corporate no. 516407-9799, Drottninggatan 82, 111 36 Stockholm. Sweden Re processes your data to provide reinsurance for the risks we take by entering into insurance contracts. Sweden Re is the personal data controller for its own processing, which has the same legal grounds as our processing.

About GSR AB in particular

The company is connected to a claims register which is common to the insurance industry and which is used when settling compensation claims. The company submits information about damages and information about who requested compensation to the register for the purpose of enabling the identification of complicated insurance cases and incorrect compensation claims. GSR only releases information in connection with claims settlements. The data controller for the register is Skadeanmälningsregister (GSR) AB, org. no. 556585-5409, Box 24171, 104 51 Stockholm. See www.gsr.se for more information on the processing of data in connection to the register.

Transfers to third countries (countries outside the EU and EEA)

If your personal data is stored in one of our processing systems where we need specialized IT support, your personal data is transferred to Inscale Sdn Bhd in Malaysia which has commissioned to provide certain IT services for us. The IT services means that some personal data processing takes place in Malaysia. No health data or other special categories of personal data are transferred. The assessment is that Malaysian legislation on government access to information is unlikely to apply to the transfer. We have taken appropriate safeguards by agreeing on Standard Contractual Clauses and by taking certain other supplementary measures for security during the transfer.

If you have used our advisory robot on selectable funds and insurance, then your pseudonymised personal data is transferred to UBS Asset Management (Japan) Ltd in Japan. The European Commission has adopted a decision that Japan is considered to have an adequate level of protection to receive personal data from the European Union. The pseudonymisation means that UBS Asset Management (Japan) Ltd cannot connect the data to you as an individual. Only we can.

If you have used our advisory robot, your pseudonymised personal data will be transferred to UBS Business Solutions (India) Private Limited in India. The data is transferred with the support of standard contractual clauses that can be used as a supplementary measure for transfers to third countries. The pseudonymization means that UBS Business Solutions (India) Private Limited cannot link the data to you as an individual. Only we can.

Explanation of automated decision-making

An automated decision to terminate your insurance is made when the value of your insurance falls below the cost of fees deducted from the value of your insurance, and if you fail to pay the fee after a reminder. The automated decision means that the services are terminated, and you can no longer use these services.

Balancing of interests

You can contact us in the event that you want to know how we have balanced your interests against the interests of others when processing your data as part of a legitimate interest.

What are your rights according to the General Data Protection Regulation (GDPR)?

According to data protection regulations, you have a right to control your own personal data and to receive information about how we process your data. You can contact us if you want to exercise any of your rights.

Request a copy of your data

You have the right to receive information about which personal data that we process about you. You may request a copy of your data from us. You can request a simplified copy on the internet bank, which you can normally read directly on weekdays. If you do not have access to the internet bank, or if you want to order a complete copy, you can contact us.

Correcting incorrect or incomplete data

If it turns out that we are processing personal data about you that are incorrect, you have the right to request that the data are corrected. You can also request that incomplete information about you be completed or supplemented.

Erase your data ("right to be forgotten")

You may have the right to have some, or all your personal data deleted. This is sometimes called the right to be forgotten. You have this right if your data is no longer needed for the purposes for which it was collected, if the data have been processed illegally, or if you have objected to our processing as described below. In other cases, we cannot delete the data. If that is the case, it is because the data are still necessary for the original purpose and that we still have a lawful basis for the data processing.

Restrict how we process your data

In certain situations, you have the right to request that we restrict the processing of your data. You have this right if your personal data is incorrect, has been processed unlawfully, or if we no longer need to process the data but you need it to for a legal claim. You also have this right if you have objected to data processing that we base on a legitimate interest. Then we make a renewed assessment of whether the legitimate interest for processing your data outweigh your interests, rights and freedoms.

Object to how we process your data

You can object to how we process your data if our processing is based on a legitimate interest. For us to continue processing the data, we must demonstrate that we have compelling legitimate interest for the processing and that those legitimate interests outweigh your interests, rights, and freedoms. You can read more about legitimate interest above.

You can request not to receive direct marketing from us. Contact us and let us know that you want a direct marketing block.

Moving your data to another organization ("Data portability")

If we process your personal data for the performance of a contract or with your consent, you have the right to obtain a machine-readable copy of personal data that you have provided to us. If it is technically possible, you also have the right to have the data moved to another actor. This is called data portability.

File a complaint with the Supervisory Authority

If you have a complaint about how we have processed your personal data, you can contact the supervisory authority. In Sweden, it is the Swedish Authority for Privacy Protection (IMY).

What are your rights according to the Patient Data Act (PDA)?

If we provide you with medical advice (see above), then we have established a patient journal, and you have additional rights for this processing specifically.

Information about our data processing as a healthcare provider

You have a right to information about your patient journal, including:

- our duties to inform you about this processing
- the secrecy and confidentiality obligations incumbent on us
- your rights according to the PDA
- information about search terms, direct access and electronic disclosure as well as disclosure on mediums for automated processing.

Request a copy of your patient journal

You have a right to take part of your patient journal that is established with us.

Information about direct access or electronic disclosure

You have a right to information about direct access to or electronic disclosures of your patient journal.

Correction of your journal

If you and our nurses agree that information in your patient journal are incorrect, you have a right to a note of correction in your patient journal. If you and our nurses disagree as to whether information in your patient journal are incorrect, you have a right to have your opinion recorded in your patient journal.

Block your journal

You can request to have your patient journal blocked so that it cannot be disclosed to other healthcare providers, used in other healthcare processes or used by other healthcare units. If you block your journal, it will limit our ability to provide you with services in accordance with your insurance policy. We will not be able to assess your right to healthcare or book healthcare visits for you.

Journal destructions

The Health and Social Care Inspectorate can decide whether your patient journal can be destroyed in part or in totality.

Data protection officer

We have appointed a data protection officer who monitors our compliance with data protection regulations. The Data Protection Officer must fulfill their tasks in an independent manner in relation to the insurance company.

Contact

For contacts about the GDPR

If you have insurance services with us and want to exercise your rights under the GDPR, the easiest way to do so is to contact our customer service on 077-11 11 800 during weekdays 08:00-16:30 and inform them that you want a copy of your data for example. You will then be able to identify yourself with BankID in connection with the call, your identity can be confirmed and your request can then be handled.

If you want to contact us by postal service about general matters relating to personal data processing, you can write to SEB Pension och Försäkring AB, GDPR Rättigheter, 106 40 Stockholm. In order to handle your case, you need to state your Swedish national identification number, insurance number, your contact in case we need further clarifications, and what your case is about.

If you have protected identity, we ask you to only provide your Swedish national identification number, insurance number and what your case is about and no other identifying information about yourself, your contact details, or your place of residence.

If you want to get in touch with our Data Protection Officer, you can do so by writing to SEB Pension och Försäkring AB, Data Protection Officer, 106 40 Stockholm. To handle your case, you need to state your Swedish national identification number, insurance number, your contact in case we need further clarifications, and what your case is about. We recommend that you primarily use one of the contacts above if the matter concerns your rights, for example to receive a register extract.

Unfortunately, we are unable to handle your matters via e-mail due to the security requirements that are incumbent on us.

Contact for patient data matters

If you have received medical advice from our nurses and you want to contact us about questions or rights regarding the handling of your patient journal, you can write to SEB Pension & Försäkring, Journal order B5, 106 40 Stockholm. In order to handle your case, you need to state your Swedish national identification number, your contact in case we need further clarifications, and what your case is about.

If you want to get in touch with our Data Protection Officer, you can do so by writing to SEB Pension och Försäkring AB, Dataskyddsombud (Patientdatalag), 106 40 Stockholm. In order to handle your case, you need to state your Swedish national identification number, your contact in case we need further clarifications, and what your case is about. We recommend that you primarily use the contact above if the matter concerns your rights, such as receiving a copy of your medical journal.

If you have protected identity, we ask that you only provide your Swedish national identification number and what your case is about and no other identifying information about yourself, your contact details, or your place of residence.

Unfortunately, we are unable to handle your matters via e-mail due to the security requirements that are incumbent on us.