

UBS Nordic Financial Services Conference 8 September, 2016 Annika Falkengren President and CEO

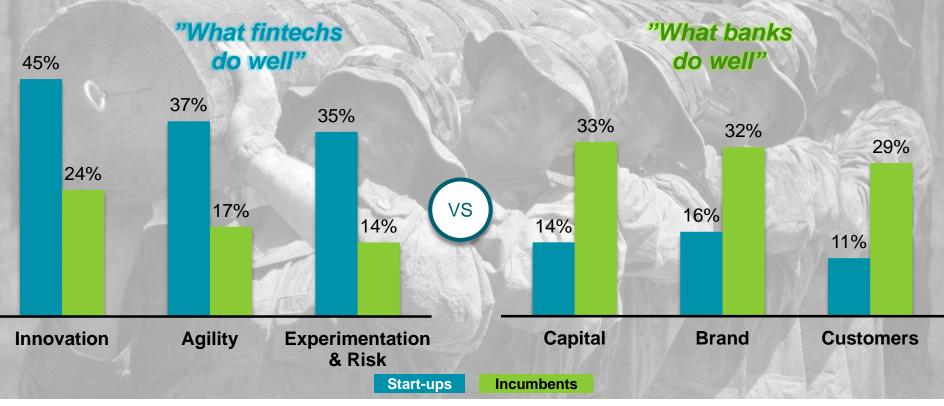
#### What did we talk about last year?



# To deliver world-class service to our customers

the contraction of the start of

#### Fintechs and banks are good at different things



Source: Global Center for Digital Business Transformation at IMD, 2015

SEB







Accelerate growth in Sweden



Service leadership



Continue to grow in the Nordics and Germany



Digitisation



Savings & pension growth



Next generation competences

Grow in areas of strength

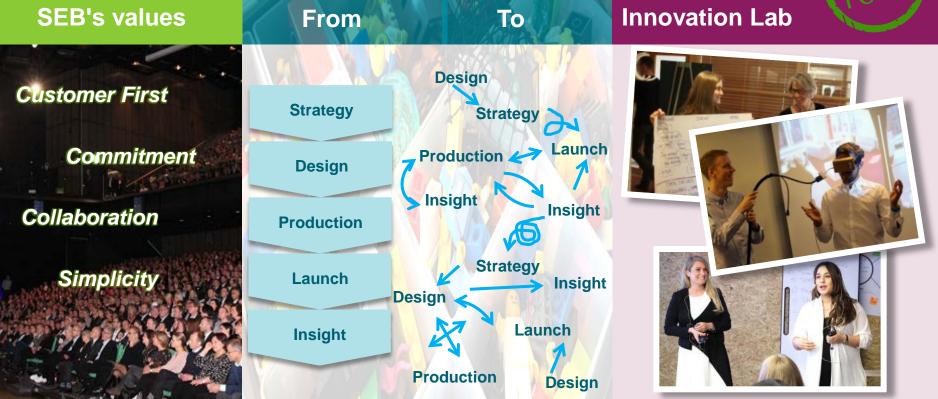
Resilience and flexibility

Leading customer experience



### Our approach, new ways of working



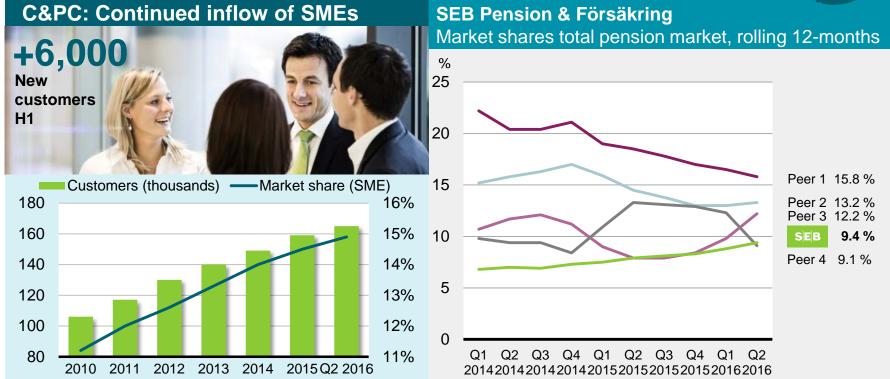


#### **Our approach: New customer offerings**



#### Swedish SMEs and long-term savings

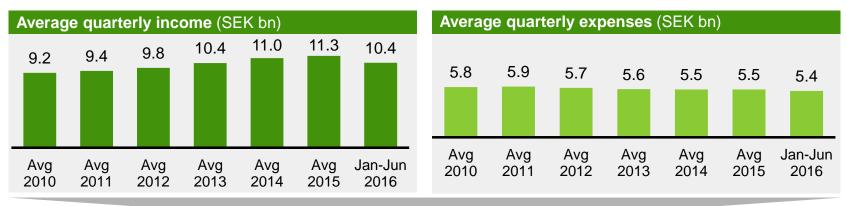




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## **Operating leverage**

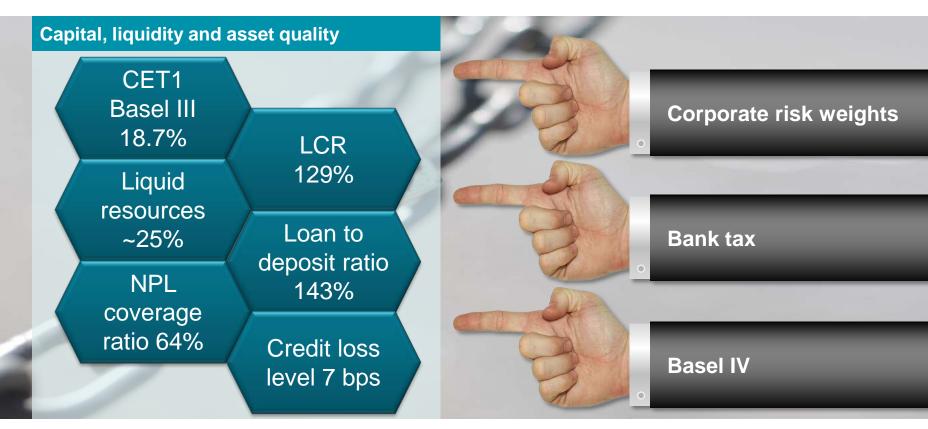




Notes: Excluding one-offs (restructuring in 2010, bond buy-back and IT impairment in 2012, sale of MasterCard shares and Euroline in 2014, Swiss withholding tax in 2015, Goodwill impairment, other one-off cost items and SEB Baltic VISA transaction in 2016).

SEB

#### Strong capital position in an uncertain landscape



SEB



#### **Financial ambitions**

Dividend payout 40% or above Common Equity Tier 1 with ~150bps buffer

Cost cap SEK 22.0bn (until 2017)

# RoE long-term aspiration 15% competitive with peers



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